



PRIVACY & REFUND POLICY

• Privacy:

MJRP University respects the rights of its users and does not collect personal information of any kind. Where a user voluntarily provides personal information in response to a admission form/query form, the data will be used to complete that admission purpose only. For general web browsing no personal information is revealed to us.

• Terms and Conditions:

Terms & Conditions for payment of application fee for admission, examination, conference & event registration or any other university fee-

MJRP University provides you the platform to make fee payment online through Credit card/ Debit Card issued by any bank. This facility is provided through the *Pay seal gateway of Punjab National Bank*. (PNB).

Please read the following details carefully before paying online.

1. After filling the online form, the amount to be paid by you shall be displayed. You will then be directed to the PNB payment gateway server wherein the transactions are done securely by the PNB payment gateway.
2. Once the payment is authorized, you will be automatically redirected back to MJRP University server where a form ID and Transaction ID will be given to you which should be used for future communication.
3. All Bank charges including Service Tax or other duties liable on applicant/user side not to MJRP University.
4. If the payment is successful and the amount is received by MJRP University, a form id and Transaction id displayed.
5. During the payment process, if the link fails or you receive any error message, you are advised to confirm with your bank. If your account has been debited you can mail the transaction ID to <admissions@mjrponiversity.ac.in>. If your account has not been debited, you can initiate the online application process again by filling the form and attaining a new submission ID.

• Refund Policy:

1. In case any double payment is made by mistake the fee will be returned once the candidate submits the satisfactory documentary evidence in claim of this.
2. The University is authorized to charge your Credit Card / bank account towards the fee (as applicable for the online facility available on the website of the University, being availed of by you) as per the authorization given by you in the Online Application Form.
3. The jurisdiction for any disputes relating to the University shall be Jaipur (Rajasthan), India.





MAHATMA JYOTI RAO PHOOLE UNIVERSITY

UGC RECOGNIZED

(Established under Act 3 of 2009 by legislative assembly of the state of Rajasthan as per section 2f of UGC Act 1956)
SP-2-3, Kant Kalwar Road, RIICO Industrial Area, Tala Mod, NH-8 Achrol Jaipur, Rajasthan, India

- **Fee Refund Policy: For Admission form Fee, Examination form Fee, Convocation Registration Fee (Conference/Workshop/Seminar/Symposium) & Any other university Fee**

In General, the fee paid is not refundable. But in some exceptional cases with special permission to University Management fee will be refunded;

1. A refund claim may, however, be admitted in exceptional cases on merits after due consideration of the request by MJRP University Management.

In case the university permits refund on the basis of genuine grounds, the amount to be refunded shall be at the discretion of the University, provided that the deductions for various services including administrative charges shall be made in each case.

2. The refunds will be processed by the Finance Office of the University upon receiving the orders from the Registrar, based on the decision of the Chairperson.

4. Refund will be made only after the candidate has surrendered the ID card, original fee receipt and the dues clearance certificate.

5. In case of more than one payment, the excess amount would be refunded by cheque/online as per the University rules, only in the cases where no dispute is raised in the bank for the same.

The refund information given above is indicative only, and MJRP University reserves the right to make changes. Any changes in the policy will be notified on the website.

- **Disclaimer:**

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You are required to accept the terms and conditions contained in the Disclaimer Policy mentioned below to avail of any service through the website of the University.

All terms and conditions of the Agreement are incorporated by reference in this Disclaimer Policy.

• Disclaimer Policy:

- Online application forms for admission with incomplete and/or false information will be cancelled without any prior intimation.
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Authorized Signatory
MJRP University, Jaipur



08.06.2022
